

| Job title:         | Clinical pharmacist | Reports to:      | Senior Pharmacist    | Grade:         | 7                   |
|--------------------|---------------------|------------------|----------------------|----------------|---------------------|
| Organisation Unit: | Pharmacy Services   | Responsible for: | Direct clinical care | Working hours: | PT >20 hours<br>/FT |

## **Job Purpose / Job Overview**

The post holder is an experienced pharmacist, who acts within their professional boundaries. They will work as part of a multi-disciplinary team in a patient-facing role. In this role they will be supported by a senior clinical pharmacist and GP who will develop, manage, and mentor them.

The post holder will provide primary support to general practice staff with regards to prescription and medication queries. They will respond to daily anima queries from patients, action medicines reconciliation on transfer of care and clinic letters. They will undertake medication reviews across different disease areas.

The post holder will be supported to develop their role to become a independent prescriber.

# **Key Responsibilities**

### 1. Patient facing clinical medication reviews

Review the on-going need for each medicine, review monitoring needs and take the opportunity to support patients with their 'medicines taking' ensuring they get the best use of their medicines (i.e. medicines optimisation). Seeking support from senior pharmacist/GP as required.

# 2. Management of medicines at discharge from hospital

Supports medicines reconciliation following patient discharge from hospitals, intermediate care and into care homes, including identifying and rectifying unexplained changes. Works with patients and community pharmacists to ensure patients receive the medicines they need post discharge.

## 3. Medicines advice to practice staff and patients

Answers all medicine-related enquiries from GPs, other practice staff, other healthcare teams (e.g. community pharmacy) and patients. Suggests and recommends solutions. Provides follow up for patients to monitor the effect of any changes that are made. Responds to daily anima eConsults, identifying any red flags and underlying serious pathology and takes appropriate action including referring to other members of the primary care team as needed.

#### 4. Clinical documents

Works as part of the pharmacy services team ensuring that any clinical documents received within the practice are actioned appropriately, particularly those associated with medication changes and monitoring within own scope of practice.

### **Person Criteria**

## **Qualifications**

- Masters degree in pharmacy (MPharm) (or equivalent)
- Mandatory registration with the General Pharmaceutical Council (GPhC)
- Specialist knowledge acquired through post-graduate diploma level or equivalent training / experience

## Knowledge

- In depth therapeutic and clinical knowledge and understanding of the principles of evidence--based healthcare.
- Demonstrates the ability to communicate complex and sensitive information in an understandable form to a variety of audiences.
- Works effectively both independently and as a team member. Demonstrates accountability for delivering professional expertise and direct service provision.
- Is able to plan, manage, monitor, advise and review general medicine optimisation issues in core areas for long term conditions.



#### 5. Other

- Contributes pharmaceutical advice for the development and implementation of new services that have medicinal components (e.g. advice on treatment pathways and patient information leaflets).
- Undertakes clinical audits of prescribing in areas directed by the senior clinical pharmacist and GPs. Provides feedback on the results and implements changes in conjunction with the practice team.
- Implements changes to medicines and prescribing that result from MHRA alerts, product withdrawal and other local and national guidance.
- Works with the general practice team to ensure the practice is compliant with CQC standards where medicines are involved.
- Provide education and training to the primary healthcare team and patients on therapeutics and medicines optimisation.
- Demonstrates the ability to conduct teaching and assessment effectively according to a learning plan with supervision from more experienced colleagues
- Demonstrates self-development through continuous professional development activity working alongside the senior clinical pharmacist to identifying areas to develop
- Ensures there is appropriate clinical supervision in place to support own development
- Demonstrates understanding of the pharmacy role in governance and is able to implement this appropriately within the workplace.
- Demonstrates an understanding of, and contributes to, the workplace vision

## **Experience**

Minimum of 2 years post qualification experience

#### Skills

- Recognises priorities when problem solving and identifies deviations from the normal pattern and can refer to seniors or GPs when appropriate.
- Can recognise personal limitations and refer to more appropriate colleague(s) when necessary
- Recognises the roles of other colleagues within the organisation and their role in patient care
- Demonstrates use of appropriate communication to gain the co-operation of relevant stakeholders (including patients, senior and peer colleagues, and other professionals, other NHS / private organisations e.g. CCGs)
- Able to understand, assess and discuss patient ideas, concerns and expectations
- Actively works toward developing and maintaining effective working relationships both within and outside the practice and locality
- Good IT skills. Able to obtain and analyse complex technical information.
- Excellent interpersonal, influencing and negotiating skills.
- Excellent written and verbal communication skills
- Comfortable with taking calculated risks to improve patient outcomes
- Open to exploring new approaches, innovation and continuous improvement
- Eager to learn, grow and adapt to new challenges.
- Able to work under pressure and to meet deadlines.
- Able to follow legal, ethical, professional and organisational policies / procedures and codes of conduct